

# Developing a Leading Edge Operations Strategy

In Person - Cambridge, MA

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Please note, all times listed are Eastern (Boston, MA) Time

## Day 1

8:15 AM - 9:00 AM	<b>Registration and Breakfast</b>
9:00 AM - 10:45 AM	<b>Introduction and Expectations - A Framework for Operations Strategy (with Simulation)</b>
10:45 AM - 11:00 AM	<b>Break</b>
11:00 AM - 12:30 PM	<b>Capacity Management in Highly Utilized Systems</b>
12:30 PM - 1:15 PM	<b>Lunch</b>
1:15 PM - 2:45 PM	<b>Applications to MGC (PATA) and Uber</b>
2:45 PM - 3:00 PM	<b>Break</b>
3:00 PM - 4:30 PM	<b>Disruption via Operational Capabilities: Amazon Fresh</b>
4:30 PM - 5:30 PM	<b>Reception</b>

## Day 2

8:30 AM - 9:00 AM	<b>Breakfast</b>
9:00 AM - 10:30 AM	<b>Strategic Capacity Planning</b>
10:30 AM - 10:45 AM	<b>Break</b>
10:45 AM - 12:15 PM	<b>Operational Focus: The Morrison Company</b>
12:15 PM - 1:00 PM	<b>Lunch</b>
1:00 PM - 1:15 PM	<b>Certificate Ceremony</b>
1:15 PM - 2:45 PM	<b>Inventory Management, Tools, and Processes</b>
2:45 PM - 3:00 PM	<b>Break</b>
3:00 PM - 4:30 PM	<b>Process Management: BYD Company</b>